

Safeguarding – both children and vulnerable adults

NACCC Safeguarding Policy Statement

NACCC believes that it is always unacceptable for a child or young person to experience abuse of any kind and recognises it has a responsibility in safeguarding the welfare of all children and young people by being committed to promoting a practice that protects them.

NACCC recognises that:

- The welfare of the child is paramount;
- All children regardless of age, gender, disability, racial heritage, religious belief, sexual orientation or identity have the right to equal protection from all types of harm and abuse;
- Working in partnership with children, parents, carers, and other agencies is essential in promoting children's welfare.
- The purpose of the policy is to provide protection for all the children who receive NACCC services, and to provide staff and volunteers with guidance on procedures they should adopt in the event that they suspect a child may be experiencing or be at risk of harm.
- NACCC will issue to each centre a 'Step by Step Guide' aimed at helping volunteers who may have concerns about a safeguarding issue.
- The NACCC policy applies to all staff, including Trustees, paid staff, volunteers, sessional workers, or anyone working on NACCC's behalf.

NACCC will endeavour to safeguard children by ensuring that all its staff, volunteers, trustees and member centres:

- Value and respect them;
- Adopt child protection and safeguarding guidelines through procedures and a code of conduct for all staff and volunteers;
- Recruit staff safely ensuring that all necessary checks are made which includes DBS, references, and induction training
- Share information about concerns with agencies who need to know;
- Share information relating to good practice with staff, volunteers, carers and children appropriately
- Encourage member centres to provide effective management, supervision, support and training for their staff and volunteers.

Kingston Child Contact Centre and the use of mobile phones/devices policy

The use of mobile phones and other electronic devices during contact sessions is strictly prohibited to ensure the safety, privacy and wellbeing of all children, families and centre staff. This policy is clearly communicated during the pre-contact meeting with all parties and reminder signs are displayed on all contact tables.

Photography or video recording is not permitted unless a prior written agreement (email) has been sent to the centre with the consent of both parents.

Should a mobile phone or device be used without consent of both parents and without our knowledge, then contacts at our centre are terminated with immediate effect.

August 2026

Please also refer to NACCC Safeguarding Children and Young People's Policy (March 2021)