



KINGSTON CHILD
CONTACT CENTRE

Family Supervised Contact ~ some key reminders ~

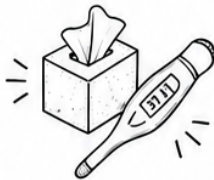
We are here to help your family enjoy a calm,
positive and safe time together.

Thank you for working with your
Family Contact Supervisor throughout your session.



Arriving for Your Contact Session

- * Please arrive early so you have time to register and prepare your environment with your Family Contact Supervisor.
- * You may arrive up to **10 minutes** before your contact session begins to register and settle in.
- * Children can find waiting upsetting. Please do everything you can to arrive on time.
- * If you are running late, please **email** the Contact Centre. However, please note we run a virtual office and emails may not be read whilst the centre is in operation. Therefore it is important that you arrive on time.
- * If you arrive **more than 15 minutes** after your scheduled start time, your contact session **will be cancelled**.



Sickness and Diarrhoea

- * If you or your children are unwell, please notify us at least **48 hours** in advance.
- * You cannot attend if you (or your children) have had a sickness or diarrhoea episode within the last **48 hours**.



Cancellations & Sessions

- * Cancellations cannot be added or rearranged.

We offer a block of **6 consecutive sessions maximum** per family which includes absences, illness or cancellations.



- * All payments are in cash.
- * Thank you for your cooperation.

